



**AMBITON**  
FINANCIAL SERVICES

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**ASSIST**

**086 146 5929**

**PERSONAL**

*Authorised Financial Service Provider  
FSP No 8777/8776*



## ROADSIDE ASSIST

Underwritten by Mutual & Federal

Ambiton Assist is there for you 24 hours a day, 7 days a week and 365 days a year, not only for mechanical and electrical breakdowns but also if you are involved in a collision. Ambiton Assist covers up to R3 000 (VAT included) per annum.

### MECHANICAL OR ELECTRICAL BREAKDOWN

Ambiton Assist will arrange for the towing of the vehicle to the nearest repairer in a 40km radius.

If you are further than 100km from your permanent residence or business address, where available, and at our discretion, Ambiton Assist will provide the following:

- Vehicle hire assistance (group A or B) to the maximum limit of R500 (incl. VAT) per incident (Subject to presenting a valid credit card and drivers' license). \*

OR

- Hotel accommodation for a maximum of 4 people at a hotel of our choice (Maximum limit of R500 (incl. VAT) per incident).\*

If the vehicle needs to be left behind for repairs while you continue your journey, Ambiton Assist will provide an allowance of R500 (incl. VAT) per incident to assist with the repatriation of your vehicle.

*\* Subject to availability.*

Ambiton Assist will also cover the cost of the call out fee and first hour labour should you be in need of any of the following services:

- Vehicle locksmiths.
- Flat tyre assistance.
- Jump start (flat battery).\*
- Approximately 20 litres of fuel, should it be required in an emergency situation. The cost of the fuel will be for your own account.

*\*Jump starting certain vehicles could result in damage to the vehicles' electronics. Ambiton Assist cannot be held liable should you choose to jump start your vehicle rather than tow it to the nearest repairer.*

### Please Note:

- Ambiton Assist does not cover the cost of parts or repairs for vehicle breakdowns. This includes, but is not limited to, new batteries, tyres, locks and keys.
- Ambiton Assist does not cover towing costs for vehicle breakdowns on vehicles that are 10 years or older. Only applicable to mechanical or electrical breakdown.

## COLLISION

Ambiton Assist will arrange for the vehicle to be towed to the nearest repairer and will cover costs to a maximum of R1 500 (incl. VAT) per incident.

Unfortunately Ambiton Assist does not include the cost of, but offers assistance for:

- A vehicle that is not registered on your Ambiton Assist policy.
- Stolen and recovery tows and second tows.
- Parts, new batteries, tyres, locks, keys, etc.
- A flat tyre but no spare tyre to replace it with.

Ambiton Assist will not be held liable for towing costs not authorized by the contact centre.



## ADVANCED HOUSEHOLD MAINTENANCE

Underwritten by Mutual & Federal

Advanced Household Maintenance is only a phone call away. At last there is a product with benefits specifically aimed at taking away the "hassles" experienced in and around the house.

This comprehensive product provides you, our valued policy holder, with assistance for day-to-day household maintenance that includes:

- Electrical
- Appliances
- Other
- Motors
- Electronics
- Relocation
- Plumbing
- Locksmiths

Also included in this product is the Relocation benefit which will assist you with moving house. This benefit was specifically created to ease the burden of moving to the policy holder and will cover up to R1 000 (incl. VAT) per move.

No excess is applicable on any claim lower than R600 (incl. VAT) for electrical, plumbing, appliances, motors, electronics and locksmiths. For relocation and other excess (R280 incl. VAT) always applies.

## Table of benefits

Using our database of approved service providers, we can assist you with the following: \*

ELECTRICAL	MOTORS	APPLIANCES	OTHER
Faulty lights	Gates	Microwave ovens	Tree felling
Faulty plugs	Swimming pools	Stoves	Beekeepers
Geyser thermostats	Jacuzzis	Fridges	Handyman
Geyser elements	Garage doors	Freezers	Rubble/rubbish removal
Power failures	PLUMBING	Washing machines	Carpet/upholstery cleaning
Distribution boards	Blocked drains	Tumble dryers	Fumigation
Earth leakage relays	Leaks	Dishwashers	Gutter cleaning
Stove plates / elements	Tap washers	ELECTRONICS	RELOCATION
General house wiring	Toilet rubbers	Televisions	Moving company
Main cables	Geyser valves	DVD players	Cleaning services
Light switches	Burst pipes	Hi-fi's	Carpet cleaners
Burnt plug points	Blocked baths, sinks & taps	VCR's	Handyman
Lightning wiring	Shower outlets	LOCKSMITHS	Security consultant
Faulty circuits	Water connections	Unlocking of doors	Security guard
	Municipal connections	Replacement of locks	Rubble/rubbish removal
			DSTV/TV installations

\* *DSTV Installations: not applicable to new installations*

Please Note: This is a maintenance product and does not cover replacement of appliances, electronics, geysers or any consequential damages etc.

- Ambiton Assist will not be liable for claims which are not reported to the contact centre or where the service provider has not been appointed by Ambiton Assist.
- Repairs are subject to parts being readily available from suppliers.
- The applicable excess and any amounts exceeding the maximum cover must be paid directly to the service provider.
- No hand-held appliances are covered.
- Cover for replacement of locks is limited to one lock per claim.
- Appliances that are older than 10 years are excluded but can be covered on a fee for service basis.
- There is an overall limit of R4 000 per policy per annum.
- No excess is applicable for any claim lower than R600.00 incl. VAT for electrical, plumbing, appliances, motors and electronics.

The maximum cover per claim, faults per claim and excesses shown on the table below are applicable:

PRODUCT	MAXIMUM COVER PER CLAIM	NO. OF FAULTS PER CLAIM	EXCESS PER CLAIM
Electrical & Plumbing	R2 000	4	R280
Appliance, Motor, Electronics & Locksmiths		1	R280
Relocation	R1 000	1	R280
Other	R1 000	1	R280

Ambiton Assist has a large database of reputable service providers which are available to you, on a referral basis, should you require their service.



## MEDICAL ASSIST

**24 Hour Emergency Assist will provide you with medical assistance 24 hours a day, 7 days a week under the following circumstances:**

- Emergency telephonic "911" type medical advice and information.
- Emergency medical response by road or air to the scene of medical emergency.
- Transfer of the patient to the most appropriate medical facility.
- Emotional support and tele-counselling.
- Companionship and/or care of stranded minors.
- Repatriation of patient or return of mortal remains.
- Confidential non-emergency medical information and advice.
- R5 000 Admission to hospital guaranteed (refundable by the patient or their medical aid).

Cover is limited to R10 000 per policy per annum.

## LEGAL ASSIST

**Legal advice and assistance from qualified attorneys on any legal matter.**

**This includes:**

- Telephonic legal advice.
- Two(30 minute), consultations with a qualified attorney, at no cost to our client.\*
- Pro forma agreements which can be obtained in standard form by phoning our contact centre, for example domestic worker agreements, standard lease agreements, standard purchase and sell agreements and standard credit agreements.

*\*At the discretion of our legal representative. It should be noted that this benefit is intended to provide basic telephonic legal advice and for more technical questions, policyholders may be referred to more qualified legal advisers which may have cost implications to the policyholder.*



## EEZI ASSIST

**There is no need for you to remember our telephone number. You simply press a button on your cell phone and we call you!**

This benefit is available 24 hours a day, 7 days a week.

Registering for Eezi Assist:

1. Simply register yourself and any 4 direct family members' mobile numbers on the website [bit.ly/Ambiton\\_Eezi\\_Assist](http://bit.ly/Ambiton_Eezi_Assist)
2. Complete the form.
3. Click submit.
4. An activation sms will be sent to your cellphone which needs to be loaded as a speed dial.
5. Should you, or any of your registered family members, be involved in a vehicle collision, vehicle breakdown, and/or medical emergency or need any other assistance, simply press the assigned button for 2 seconds and the contact centre will call you and provide any service or assistance you require.\*

**Please Note:**

The mobile phone needs to have airtime loaded. If you do not have internet access and wish to register or require assistance to register, please call us on 086-146-5929

*\*The signal is cellphone network dependent.*

Unlike similar products on the market, Eezi Assist offers the above service to you and 4 direct family members at no additional cost.

This brochure should be read in conjunction with the policy wording which is available from the broker. These products consist of risk and non-risk products.

These benefits are only valid within the borders of South Africa.



Authorised  
Financial  
Services Provider  
FSP no: 26908

Underwritten by:  
**MUTUAL & FEDERAL** | risk financing  
A member of the  OLDMUTUAL Group  
Authorised Financial Services Provider

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