

## ROADSIDE ASSIST

**AMBITON ASSIST** is there for you 24 hours a day, not only for mechanical or electrical breakdown but also if you are involved in a collision.

**MECHANICAL OR ELECTRICAL BREAKDOWN**  
**AMBITON ASSIST** will tow the vehicle to the nearest repairer and will pay up to R1 500.00 (vat included) per incident for towing costs.

If you are further than 100km from your permanent residence or destination, where available and at our discretion, **AMBITON ASSIST** will:

Offer vehicle hire assistance for a maximum of 24 hours (maximum limit of R500 per incident).

*(Please ensure that you have a valid credit card when traveling. Should you need a replacement vehicle, rental companies will only release the vehicle to you if you have a valid credit card).*

### OR

Offer hotel accommodation for a maximum of 4 people at a hotel of our choice (Maximum limit of R500 per incident). Subject to availability.

If the vehicle needs to be left behind for repairs whilst you continue your journey, **AMBITON ASSIST** will provide an allowance of R500 per incident to assist with the repatriation of your vehicle.

**AMBITON ASSIST** will also cover the call out fee and first hour labour, should you be in need of one of the following services:

- Vehicle locksmiths
- Flat tyre assistance
- Jump start (flat battery)\*
- Approximately 10 litres of fuel, should it be required in an emergency situation. The cost of the fuel will be for your own account.

\*It should be noted that jump starting certain vehicles, could result in damage to the vehicles' computer system. **AMBITON ASSIST** cannot be held liable should you choose to jump start your vehicle, rather than tow it to the nearest repairer.

### COLLISION

**AMBITON ASSIST** will arrange for the vehicle to be towed to the nearest repairer.

Unfortunately **AMBITON ASSIST** does not include the cost of, but offers the assistance for the following:

- A vehicle that is not registered on your **AMBITON ASSIST** Insurance policy.
- Stolen and recovery tows and second tows.
- Parts, new batteries, tyres, locks and keys etc.
- A flat tyre but no spare tyre to replace it with.
- A vehicle older than 10 years.

Roadside cover is limited to R3 000 per policy per annum.

## EEZI ASSIST

**NO MORE REMEMBERING NUMBERS OR PHONING IN FOR ASSISTANCE !**

Yes, no matter what predicament you may find yourself in, with **EEZI ASSIST BUTTON**, help is only a push button away, 24 hours a day, 7 days a week.

- You simply register yourself and your family members' mobile numbers on the following website

**www.ambiton.co.za.**

- We will send you an activation SMS which you load to an assigned button on your mobile phone.
- Should you be involved in an accident, vehicle breakdown, medical emergency or any other problem, you simply press the assigned button for 2 seconds and the Contact Centre automatically locates your whereabouts and is aware that you need help.
- We will call you and provide whatever assistance you require.
- If a family member needs assistance, they press the assigned button on their mobile and we are there for them as well.

**NOTE:** *The mobile phone needs to have airtime loaded.*

### REGISTERING FOR THE EEZI ASSIST BUTTON / AMBITON ASSIST

- Visit the website at **www.ambiton.co.za.**
- Choose the option "Forms".
- Go to "Ambiton Assist Registration".
- Complete the registration form online.
- Click on "Save".
- Once your registration is successful you will receive a welcome e-mail which will include your username and password, as well as other helpful information relating to **AMBITON ASSIST**.
- You will also receive a SMS that needs to be loaded onto your mobile phone as a speed dial number, to activate the **EEZI ASSIST BUTTON**.

If you do not have internet access and wish to register or need assistance please call us on **086 146 5929**

## ADVANCED HOUSEHOLD MAINTENANCE

**Advanced Household Maintenance** is only a phone call away, 24 hours a day. At last there is a package with benefits, specially aimed at taking away the hassles experienced in and around the house.

Are you battling with electrical and/or plumbing problems in and around the house? Give us a call and we will assist you in repairing up to 4 faults per claim.

Is one of your appliances or electronic equipment giving you hassles? Do you need a handyman to assist with tasks around the house? The simplest solution is to call us and let us organise a service provider to assist you in taking care of the problem.

Lost your keys? Did they break off in the lock?

Call us directly and we will dispatch a locksmith to assist you.

\* Relocation Benefit (classified under "Other benefits") to assist you with moving house, **AMBITON ASSIST** has created a unique benefit that will ease the burden of moving.

This is classed as one claim and you can choose one, or all of the benefits included, subject to a maximum cover of R1 000 per move.

### TABLE OF BENEFITS

ELECTRICITY	PLUMBING	APPLIANCES	OTHER
Faulty Lights	Blocked Drains	Microwaves	Tree Felling
Faulty Plugs	Leaks	Stoves	Bee Keeping
Geysers	Tap Washers	Fridges	DSTV/TV Inst.
Thermostats	Toilet Rubbers	Washing Machines	Handyman
Geyser Elements	Geyser Valves	Dishwasher	Rubble/Rubbish
Power Failures	Burst Pipes	<b>ELECTRONICS</b>	Carpet/Upholstery
Distribution Boards	Blocked Baths	TV's	Fumigating
Earth Leakage	Blocked Sinks	DVD's	Gutter Cleaning
Relays	Blocked Taps	HiFi's	<b>RELOCATION*</b>
Stoves	Shower Outlets	VCR's	Moving Company
Plates/Elements	Water Connections	<b>LOCKSMITHS</b>	Cleaning Services
General House	<b>MOTORS</b>	Unlocking Doors	Carpet Cleaners
Wiring	Gates	Replacing Locks	Handyman
Main Cables	Pools		Security
Light Switches	Jacuzzi		
Burnt Plug Points	Garage Doors		
Lightning Wiring			
Faulty Circuits			
Mun. Connections			

### THE FOLLOWING TERMS AND CONDITIONS ARE APPLICABLE


- This is a maintenance product and does not cover replacement of appliances, electronics, geysers or consequential damages etc.
- **AMBITON ASSIST** will not be liable for claims which are not reported to the Contact Centre or where the service provider has not been appointed by **AMBITON ASSIST**.
- Repairs are subject to parts being readily available from suppliers.
- The applicable excess and any amounts exceeding the maximum cover must be paid in full directly to the service provider.
- No handheld appliances are covered.
- Cover for replacement of locks is limited to one lock per claim.
- Appliances that are 10 years and older are excluded but can be covered on a fee for service basis.
- Overall limit of R4 000 per policy per annum.
- The following maximum cover per claim, faults per claim and excesses are applicable. No excess is applicable on any claim lower than R600 incl. VAT for electrical, plumbing, appliances, motors, electronics and locksmiths.

PRODUCT	MAX COVER PER CLAIM	NR OF FAULTS PER CLAIM	EXCESS PER CLAIM
Electrical/Plumbing	R 2 000.00	4	R280
Appliance, Motor, Electronics and Locksmiths		1	R280
Other	R 1 000.00	1	R280

**AMBITON ASSIST** has a large database of reputable service providers which are available to you, on a referral basis, should you require their services.



## MEDICAL ASSIST




**AMBITON ASSIST** will provide our clients with medical assistance, 24 hours a day, 7 days a week, under the following circumstances.

- Emergency medical response to the scene of the accident.
- Emergency medical transportation to the closest, most appropriate facility for further medical care.
- Transfer of life saving medication and emergency blood.
- Companionship and/or care of stranded minors.
- Guaranteed hospital admission to a maximum of R5 000, which is refundable by the policy holder or his/her medical aid.
- Non emergency medical and health advice.
- Telephonic counselling and/or referral to a psychologist or psychiatrist.
- Repatriation of mortal remains.

Cover is limited to R10 000 per policy per year.



## LEGAL ASSIST



Legal advice and assistance from qualified attorneys on any legal matter.

**AMBITON ASSIST** offers the following benefits:

- 24 Hour telephonic legal advice.
- 24 Hour legal referral.
- One free 30 minute face-to-face consultation with an attorney.
- Advice on courtroom preparation.
- Telephonic guidance on contractual law.



## MAP ASSIST




Lost or need directions from A to B?

Simply call **AMBITON ASSIST** and we will provide you with the directions you require, either by voice, fax or SMS.



## VEHICLE HIRE (optional)



Have you ever been left without wheels while your vehicle was in for repairs after an accident? It's inconvenient, frustrating and even costly, right?

With **AMBITON'S VEHICLE HIRE** option, you'll never have the added worry of being left stranded again.

From as little as R60.90 per month for up to three vehicles, it assures you the full use of a vehicle for up to 30 days should yours need time out for repairs.

Call **AMBITON** today to find out more about this useful product.

Terms and conditions apply.

THESE BENEFITS ARE ONLY VALID WITHIN THE BORDERS OF SOUTH AFRICA.

PHONE AMBITON ON 041-5817170 FOR MORE INFORMATION ON THESE PRODUCTS.

TERMS AND CONDITIONS APPLY.



Authorised Financial Service Provider  
FSP No 8777/8776



Authorised Financial Service Provider  
FSP No 261075



Customer Loyalty Consultants  
Authorised Financial Service Provider  
FSP No 26908  
Tel: 0861 22 22 52  
October 2011

ASSIST

086 146 5929

